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## Eagle Point Solution to a Frequently Asked Question

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### Requesting Authorization Codes for a Node License of Eagle Point Desktop Software

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#### Summary:

This document explains the process for requesting an Eagle Point Authorization Code for a Node license of Eagle Point. An Authorization Code is a series of numeric strings (software keys) that identify the product(s) you wish to authorize on your computer. Each software key issued will authorize anywhere from one to four products lines (Surveying, Civil Design, Hydraulics & Hydrology, and/or LANDCADD) depending on the products you have purchased.

**Product:** Eagle Point Software™ 2001

**Release:** 2001 Q4 or 1.4.0 and greater

**Platform:** All

**Related documents:**

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As always, should you have any questions regarding any phase of installation, contact Eagle Point Technical Assistance at (800) 477-0909.

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#### NOTES

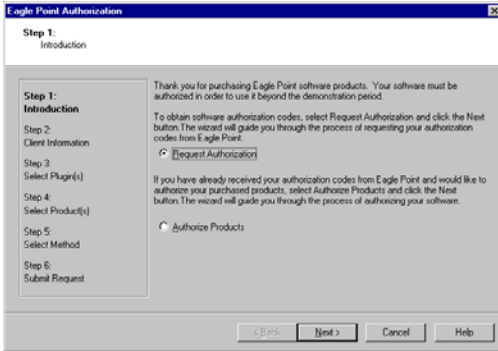
- *Your request for authorization codes must be sent to Eagle Point in order to run the software past 60 days.*
- *It is recommended that you use e-mail to request authorization codes. If you use this option, your codes will be sent to you via e-mail. You will not need to manually enter the codes (as with a fax). Just follow the instructions in the e-mail.*
- *If you are requesting network license codes, see the Solution paper titled "Requesting Authorization Codes for a Novell Network (IPX) License of Eagle Point Desktop Software" or "Requesting Authorization Codes for a TCP/IP Protocol Network License of Eagle Point Desktop Software".*
- *Do not call technical support to receive your authorization codes. They will assist you if you have problems implementing the codes, but they do not administer the codes.*

#### REQUEST AUTHORIZATION CODES

To request Authorization codes for a Node license of the software, perform the following steps:

1. **Select the Request Codes and Authorize command from the File menu in the Eagle Point Administrator.**

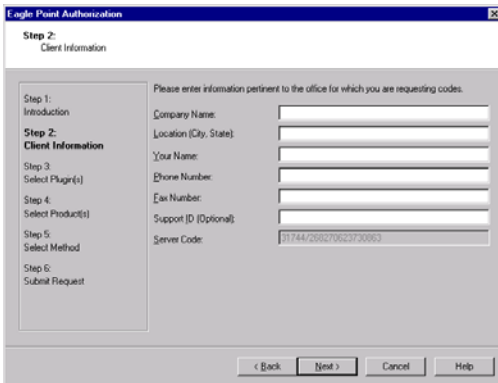
The Authorization Wizard – Introduction dialog box displays.



**Eagle Point Authorization Wizard Page 1 – Introduction Dialog Box**

2. On the Authorization Wizard, select the Request Authorization option and click on the Next button.

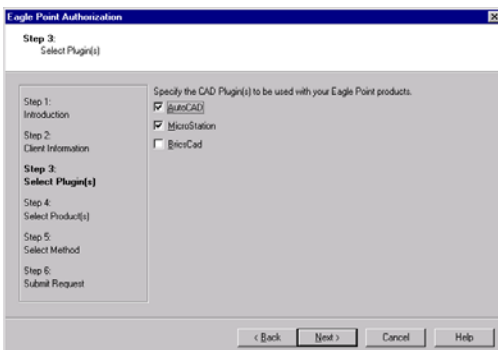
The Client Information Page of the Authorization Wizard displays.



**Eagle Point Authorization Wizard Page 2 – Client Information Dialog Box**

3. On the Client Information page of the Authorization Wizard, enter your company name, location, your name (or the person who is authorizing the product for your company), phone number, and fax number. If you know your Eagle Point Support ID, you should also enter it. Click on the Next button to continue.

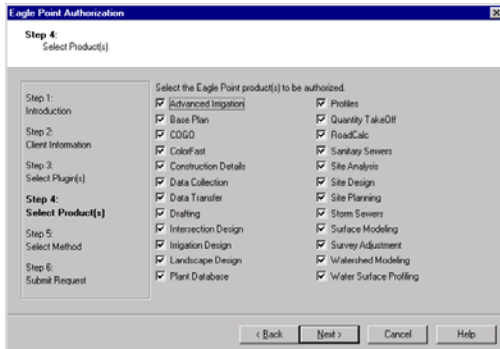
The Select Plugin(s) Page of the Authorization Wizard displays.



**Eagle Point Authorization Wizard Page 3 – Select Plugin(s) Dialog Box**

4. On the Select Plugin(s) page, check on all of the CAD packages you are requesting codes for. To expedite processing, only check the plugins you have purchased. Click on the Next button to continue.

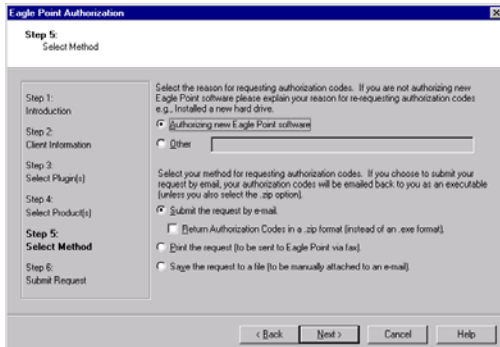
The Select Products page of the Authorization Wizard displays.



#### **Eagle Point Authorization Wizard Page 4 – Select Products Dialog Box**

5. **On the Select Products page, check on all of the products you are requesting codes for. By default, the products that were selected to install during the Setup routine are toggled on. To expedite processing, only check the products you have purchased. Click on the Next button to continue.**
  - *Make sure that the products selected in the dialog box correspond to the products that you purchased, or the processing of your authorization codes will be delayed!*

The Select Method page of the Authorization Wizard displays.



#### **Eagle Point Authorization Wizard Page 5 – Select Method Dialog Box**

6. **On the Select Method page, choose the reason for requesting codes and how you would like to submit the request. Your codes will be sent to you using the same method that you used to submit your request. It is recommended that email be used. Click the Next button to continue.**
  - *By default, the authorization codes will be sent to you as an email attachment in the form of a self-extracting .exe file. You may optionally request that the codes are sent to you in the form of a compressed .zip format.*
  - *You may print out the required information to fax to Eagle Point at (563) 556-5321 or email the information to [authcodes@eaglepoint.com](mailto:authcodes@eaglepoint.com) to request the software authorization codes. Once these are obtained, refer to the instructions in **AUTHORIZE NODE LICENSE OF EAGLE POINT** on page 4.*
  - *If you fax your authorization code request, you can help speed your order by writing your customer number and your order number on the fax. These numbers can be found on the shipping report.*

7. Review the request on the last page of the Authorization Wizard and click on the Finish button.

## AUTHORIZE NODE LICENSE OF EAGLE POINT

Once you received your authorization codes from Eagle Point, follow the appropriate steps below for the method you used to request the codes.

### ***If you emailed your request for authorization codes***

If you use e-mail, your codes are sent to you via e-mail. You do not need to manually enter the codes (as with a fax). Just follow the instructions in the e-mail.

The email you receive from Eagle Point will have an attachment called AUTHCODE.EXE or AUTHCODE.ZIP. Depending on your email application you may receive some warning messages such as the one shown below when trying to open the attachment. If you receive a message asking if you would like to open or save the file to disk, you can do either. If you save it to disk you will have to find it in the location that you save it and double click on it there. If you do not see an icon for AUTHCODE.EXE or AUTHCODE.ZIP in your email, you probably will see a paper clip graphic or some other indicator that you have an attachment to your email. Typically you will need to click on the paper clip graphic and choose whether you wish to save or open the file. If your email program does not have a graphic to alert you to an attachment look for a Save Attachments command in one of the menus in your email program.



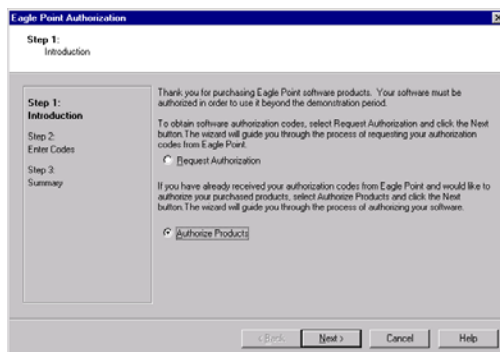
### ***Typical Email Attachment Message***

### ***If you faxed your request for authorization codes***

Your codes will be faxed back to you. To enter the codes, follow the steps below.

1. Select Eagle Point Administrator → File → Request Codes and Authorize.

The Eagle Point Authorization Wizard Page 1 – Introduction dialog box displays.



### ***Eagle Point Authorization Wizard Page 1 – Introduction Dialog Box***

2. Choose the Authorize Products option and click on the Next button.

The Eagle Point Authorization Wizard Page 2 – Enter Codes dialog box displays.

The screenshot shows a dialog box titled "Eagle Point Authorization" with a sub-header "Step 2: Enter Codes". On the left, a vertical list of steps is shown: "Step 1: Introduction", "Step 2: Enter Codes" (which is highlighted), and "Step 3: Summary". The main area of the dialog contains the instruction "Enter your Software Authorization Codes below, then click the Next button." Below this instruction, there are several fields: "Server Code: 31744/268270623730863", "CAD Plugin(s) Authorization Code:" followed by an empty text box, "Civil Authorization Code:" followed by an empty text box, "Survey Authorization Code:" followed by an empty text box, "Hydrology Authorization Code:" followed by an empty text box, and "LANDCADD Authorization Code:" followed by an empty text box. At the bottom of the dialog, there are four buttons: "< Back", "Next >", "Cancel", and "Help".

***Eagle Point Authorization Wizard Page 2 – Enter Codes Dialog Box***

- 3. Enter the Authorization Codes in the proper edit field(s) and click on the Next button.**
- 4. On the Summary dialog box, verify that the correct products are going to be authorized and click on Finish.**